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Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number		10/002,745		
				Filing Date		November 2, 2001		
				First Named Inventor		Toshio UENO		
				Group Art Unit		2153		
				Examiner Name		Philip J. Chea		
Sheet	1	of	2	Attorney Docket Number		01703/LH		
U.S. PATENT DOCUMENTS								
Exam. Inits ¹	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
<i>PC</i>		5,754,938	A	HERZ et al	05-19-1998			
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FOREIGN PATENT DOCUMENTS								
Exam Inits ¹	Cite No ¹	Off ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
			*English Language Abstract only					
Examiner Signature		<i>Philip J. Chea</i>			Date Considered	5/12/06		

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Sheet	2	of	2	Attorney Docket Number	01703/LH
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PL		SANES, Christina "Complaints are hidden treasure"; 9/1993; Journal for Quality & Participation Vol. 16, No. 5; Pages 78-82; ISSN: 1040-9602, Dialog Files 15, Accession No. 00772294.			
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